OUR VETERANS DESERVE THE BEST

All individuals with dementia deserve respectful, person-centered care. But when those individuals are also veterans, providing the best possible care includes honoring the unique experiences of our Nation’s finest. And understanding that behaviors—even aggressive behaviors—may be rooted in the emotional aftermath of military service.

In 2014, the Crisis Prevention Institute’s (CPI) team of Dementia Care Specialists (DCS) partnered with the VA to implement Dementia Capable Care at many of the hospitals and community living centers that serve veterans. As an approved dementia training provider, the DCS team has trained behavioral health, dementia, and memory care teams at more than 60 VA sites across the nation.

OUTCOME PRIORITIES

The three most important outcome priorities of the program are to:
- Attain and maintain the highest level of functional independence in activities of daily living (ADL) and other activities.
- Optimize veterans’ physical and emotional health, safety, and quality of life.
- Reduce the stress and burden for care partners.

SOUTHEASTERN VETERANS’ CENTER MEMORY CARE COMMUNITY

Call our admissions department for more information on qualifying criteria for the Memory Care Community at the Southeastern Veterans’ Center.

Southeastern Veterans’ Center
Memory Care Community
One Veterans’ Drive
Spring City, PA 19475
Admissions: 610-948-2406
Phone: 610-948-2474
Fax: 610-948-2604

For more information on the homes, visit: WWW.VETERANSHOMES.PA.GOV
Call: (717) 861-8906
Email: RA-MVVA-Homes@pa.gov

Southeastern Veterans’ Center
MEMORY CARE COMMUNITY

Dementia Capable Care Specialists
Serving those with ADRD (Alzheimer’s Disease & Related Dementias)

“Our mission is to create a Dementia Capable Society built on the knowledge that persons with dementia can feel joy, fulfillment, and love.”
CPI Dementia Care Specialists
CHANGING OUR PERCEPTIONS OF PEOPLE WHO HAVE DEMENTIA

Leading experts in the field of dementia care speak about the importance of changing families', friends', and care partners' perceptions about dementia:

- Understand the definitions of dementia, as well as (ADRD).
- Know how to focus on and maximize the resident’s remaining abilities.
- Identify characteristics of a person who is progressing through the stages of dementia.
- Identify examples of developmental abilities and cognitive function for each level and stage.

IMPROVING OUR COMMUNICATION WITH PEOPLE WHO HAVE DEMENTIA

To better focus on the things that loved ones can do differently, families and friends will be shown:

- Why people who have dementia may have issues with communication.
- Examples of how communication can be frustrating for a person with dementia.
- Practical strategies to improve their communications.
- Suggestions to enhance their loved one’s ability to communicate.
- Simple steps to develop their own listening skills.

SOME REALITIES OF SUPPORTING LOVED ONES WHO HAVE DEMENTIA

Caring for someone with dementia can take a huge emotional toll on everyone. Care partners know:

- The array of emotions that can often occur.
- That feeling angry, guilty, frustrated, and exhausted is normal.
- Ways to maintain their own emotional and physical health while providing care.
- How each family member may be at different points of understanding about ADRDs.
- About the importance of seeking help and resources that are available.
- That they can significantly impact the quality of life for their loved one.

DEMENTIA CAPABLE CARE® CERTIFIED STAFF

Care partner staff have been trained and certified by CPI’s Dementia Capable Care®. They have the knowledge, skills, and resources to improve function, safety, and quality of life for individuals with (ADRD).

NEW “BEST ABILITIES TO FUNCTION” PROGRAMMING

We use tools that help us identify each person’s best ability to function and the care and programming that will best support them.

EVIDENCE-BASED ENVIRONMENTAL DESIGN

We have created an open environment with a strong safety structure. Our main hub allows us to conduct more than one activity simultaneously to allow for both group and individual events to occur. The space configuration fosters staff/resident interactions to occur naturally and spontaneously. Our space design utilizes landmark recognition, such as coffee cups painted on the walls in our café area. And new way-finding signage incorporates bright colors and other visual cues.

FACILITY TOURS

Tours are available upon request. Volunteer opportunities are available.