



**STATE VETERANS' COMMISSION MEETING**  
**October 13<sup>th</sup>, 2017**



# CURRENT AND FUTURE UNIT MOBILIZATIONS



FY18																	
APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL		
110th 369 pax																	
				C 1-151 - 26 pax													
EN TM B/HHBN- 5 pax																	
628 FICO- 25 pax																	
	1902 CCD - 2 pax																
								28th HQ DIV & HQ B - 518 pax									
111 SFS- AEF- 27 pax																	
										171 ARW- OFS- 24 pax							
	193 SOW- OIR- 52 pax									171 ARW-OIR - 26 pax							
							171 ARW - UFG - 87 pax										
211 EIS (193)- 10 pax																	
			111 FSS - OIR - 20 pax														
111 ATKW- RPA (HS)- 36 pax																	
								Total Number Mobilized / Projected, by month:									
485	538	169	192	396	396	488	220	195	739	632	632	632	632	606	606		

ARNG Unit Soldiers in Theater: 53  
 ARNG Soldiers at MOB/DEMOB/WTU Site: 5  
 ARNG Individual Mob: 37  
 Total ARNG Mob:96

Total PANG  
 Mobilized: 286

Current ANG Unit Airmen Mob: 159  
 Current ANG Individual Mob: 31  
 Total: ANG Mob: 190

As of 04OCT17

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## VISN 4 Access Data



	<b>Oct. 2015</b>	<b>Nov. 2016</b>	<b>Feb. 2017</b>	<b>March 2017</b>	<b>August 2017</b>
Appointments Within 30 Days	97.3%	97.6%	97.8%	98.1%	97.3%
Average Wait Time <i>Primary Care</i>	3.4 days	3.4 days	3.1 days	2.5 days	2.9 days
Average Wait Time <i>Specialty Care</i>	5 days	4.8 days	5.2 days	4.18 days	4.2 days
Average Wait Time <i>Mental Health Care</i>	2.3 days	3 days	3 days	2.5 days	2.3 days
Outpatient Appointments	205,006	186,344	182,269	212,365	212,764

## VISN 4 Trust Data - Inpatients



	January Update	March Update	June Update	October Update
<i>Time Range of Data</i>	<i>All of FY16</i>	<i>FY17 through Dec. 2016</i>	<i>FY17 through Jan. 2017</i>	<i>FY17 through June 2017</i>
"I got the service I needed" (Effectiveness)	88.2	84.5	85.4	87.5
"It was easy to get the service I needed" (Ease)	83.4	81.3	82.4	82.8
"I felt like a valued customer" (Emotion)	84.3	79.3	80.5	83.1
"I trust VA to fulfill our country's commitment to Veterans" (Trust)	83.6	80.2	81.3	83.2

*% of responses with agree or strongly agree*

October 2017 Update

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## VISN 4 Trust Data - Outpatients



	January Update	March Update	June Update	October Update
<i>Time Range of Data</i>	<i>All of FY16</i>	<i>FY17 through Dec. 2016</i>	<i>FY17 through Jan. 2017</i>	<i>FY17 through June 2017</i>
"I got the service I needed" (Effectiveness)	86	85.8	85.9	85.5
"It was easy to get the service I needed" (Ease)	79.1	79.3	79.9	80.3
"I felt like a valued customer" (Emotion)	80.5	81.1	81.8	81.8
"I trust VA to fulfill our country's commitment to Veterans" (Trust)	75.4	76.3	76.9	77.2

*% of responses with agree or strongly agree*

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## VISN 4 Community Care Data



	October 2016	February 2017	April 2017	September 2017
Current Number of Provider Agreements	789	1,223	1,376	1,473

Care in the Community Appointments Completed				
<i>Fiscal Year 2016</i>	77,709			
<i>Fiscal Year 2017 through...</i>	<i>November 2016</i>	<i>January 2017</i>	<i>March 2017</i>	<i>July 2017</i>
	12,083	19,171	29,834	50,883

## VA's 5 Priorities



### Greater Choice for Veterans

- Redesign the 40/30 Rule
- Build a High Performing Integrated Network of Care
- Empower Veterans Through Transparency of Information

### Modernize our System

- Infrastructure Improvements and Streamlining
- EMR Interoperability and IT Modernization

### Focus Resources More Effectively

- Strengthening of Foundational Services in VA
- VA/DoD/Community Coordination
- Deliver on Accountability and Effective Management Practices

### Improve Timeliness of Services

- Access to Care and Wait Times
- Decisions on Appeals
- Performance on Disability Claims

### Suicide Prevention

- Getting to Zero

- <http://spreadtheword.veteranscrisisline.net/>
- Reach out to our suicide prevention coordinators
- [https://www.mentalhealth.va.gov/suicide\\_prevention/Suicide-Prevention-Data.asp](https://www.mentalhealth.va.gov/suicide_prevention/Suicide-Prevention-Data.asp)
- Veteran Outreach Toolkit





## VA's Accountability Website



Organization	Position	Action Taken	Effective Date
VHA VISN 4	Medical Support Assistant	Removal	5/2017
VHA VISN 4	Food Service Worker	Removal	5/2017
VHA VISN 4	Motor Vehicle Operator	Suspension > 14 Days	5/2017
VHA VISN 4	Medical Support Assistant	Suspension > 14 Days	5/2017

[www.va.gov/accountability](http://www.va.gov/accountability)

VHA VISN 4	Work Leader, EMS	Suspension > 14 Days	3/2017
VHA VISN 4	Program Support Clerk	Removal	3/2017
VHA VISN 4	Health Technician	Suspension > 14 Days	3/2017
VHA VISN 4	Nursing Assistant	Removal	3/2017
VHA VISN 4	Management Analyst	Removal	3/2017
VHA VISN 4	LPN	Suspension > 14 Days	3/2017
VHA VISN 4	Nursing Assistant	Removal	3/2017
VHA VISN 4	Motor Vehicle Operator	Suspension > 14 Days	3/2017
VHA VISN 4	Practical Nurse	Suspension > 14 Days	3/2017
VHA VISN 4	Food Service Worker	Removal	2/2017
VHA VISN 4	Nurse	Removal	2/2017
VHA VISN 4	Nurse	Suspension > 14 Days	2/2017
VHA VISN 4	Housekeeping Aide	Suspension > 14 Days	2/2017
VHA VISN 4	Program Support Assistant	Suspension > 14 Days	2/2017

Removals, Suspensions > 14 days, and Demotions

Effective from January 20, 2017 thru September 20, 2017



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## Dr. Cooper Receives a Sammie



<https://servicetoamericamedals.org/>

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## BUREAU OF VETERANS' HOMES



### Current Licensure Status

Regulatory Agency	DVVH	GMVC	HVH	PSSH	SEVC	SWVC
Date of Last Inspection - Status						
<b>PA Department of Health</b>	01/20/2017 Full Standard Licensure Status	12/08/2016 Full Standard Licensure Status	02/17/2017 Full Standard Licensure Status	12/02/2016 Full Standard Licensure Status	11/18/2016 Full Standard Licensure Status	12/15/2017 Full Standard Licensure Status
<b>PA Department of Human Services</b>	03/2017 Full Standard Licensure Status	License Vacated on 11/27/2012	11/2016 Full Standard Licensure Status	08/2017 Full Standard Licensure Status	03/2017 Full Standard Licensure Status	License Vacated on 01/16/2015
<b>US Department of Veterans Affairs</b>	04/2017 Full Standard Licensure Status	03/2017 Full Standard Licensure Status	01/2017 Full Standard Licensure Status	03/2017 Full Standard Licensure Status	02/2017 Full Standard Licensure Status	05/2017 Full Standard Licensure Status

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### Update for Veterans' Homes

#### PSSH

- To begin renovation project in skilled nursing areas on October 1, 2017.
- Will displace 14 residents during this project 8 to SWVC, 1 to home, 1 to VA, and 4 other nursing facilities in Erie.

#### GMVC

- Renovation project to the resident living areas to be completed December 1, 2017.

#### DVVH

- To begin renovation project in Personal Care Unit (PCU) on August 8, 2018.
- This project will displace/transfer 41 residents from the PCU.
- Residents will be offered SEVC/HVH/PSSH for transfer.
- Upon completion PCU beds will be converted to skilled nursing

# OPERATIONAL HIGHLIGHTS



## **Budget/Re-Budget**

- We continue to assess the impacts of budget cuts

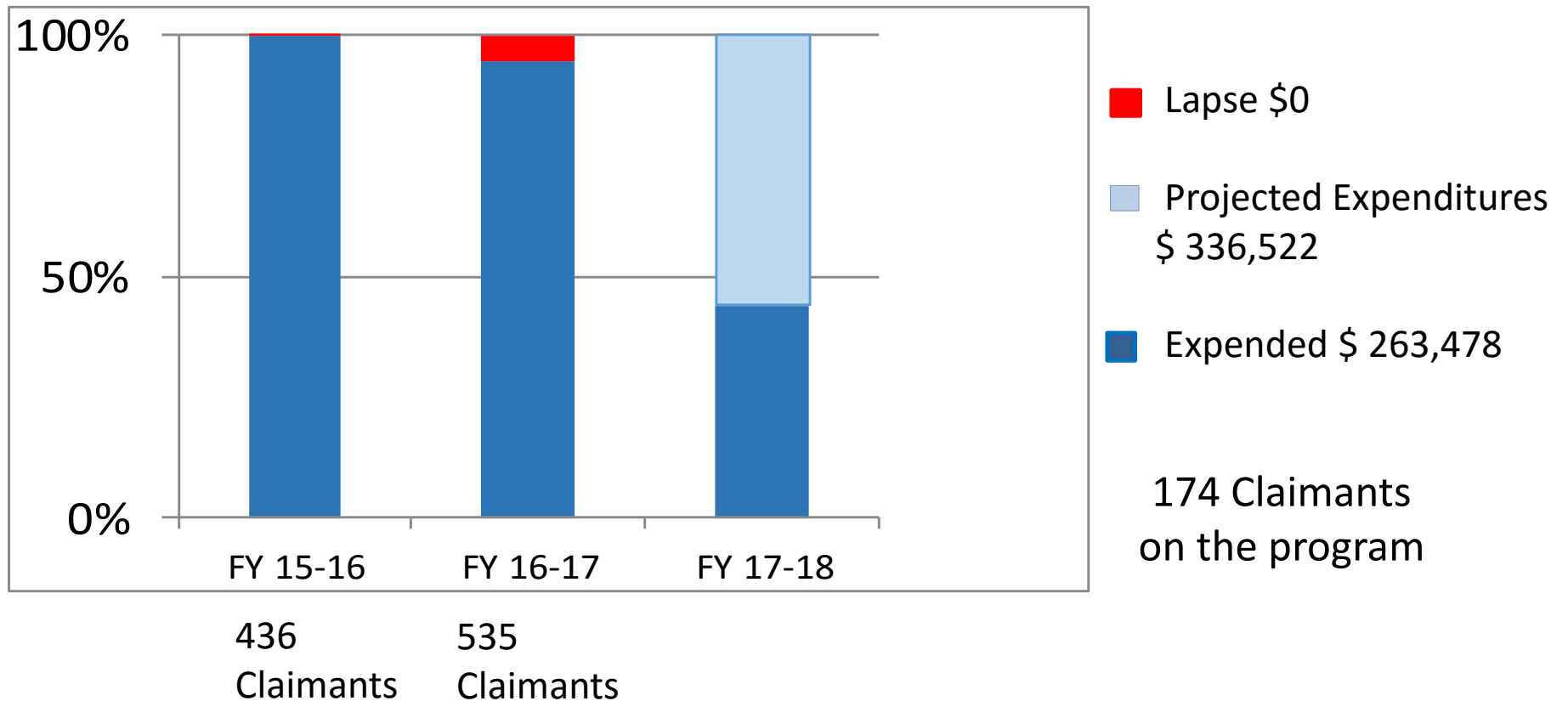
## **Governors Advisory Council for Veterans Services**

- Meeting was held on 16 August
- Committees provided reports
- Two new Committees Formed and accepted
  - Suicide Prevention PEER (SPPEER)
  - Technology and Innovation
- All Committees continue to be active and productive
- Next GAC-VS will be held on 15November at the Governors Residence

## VETERANS TEMPORARY ASSISTANCE



\$600,000



As of 26 Sep 2017

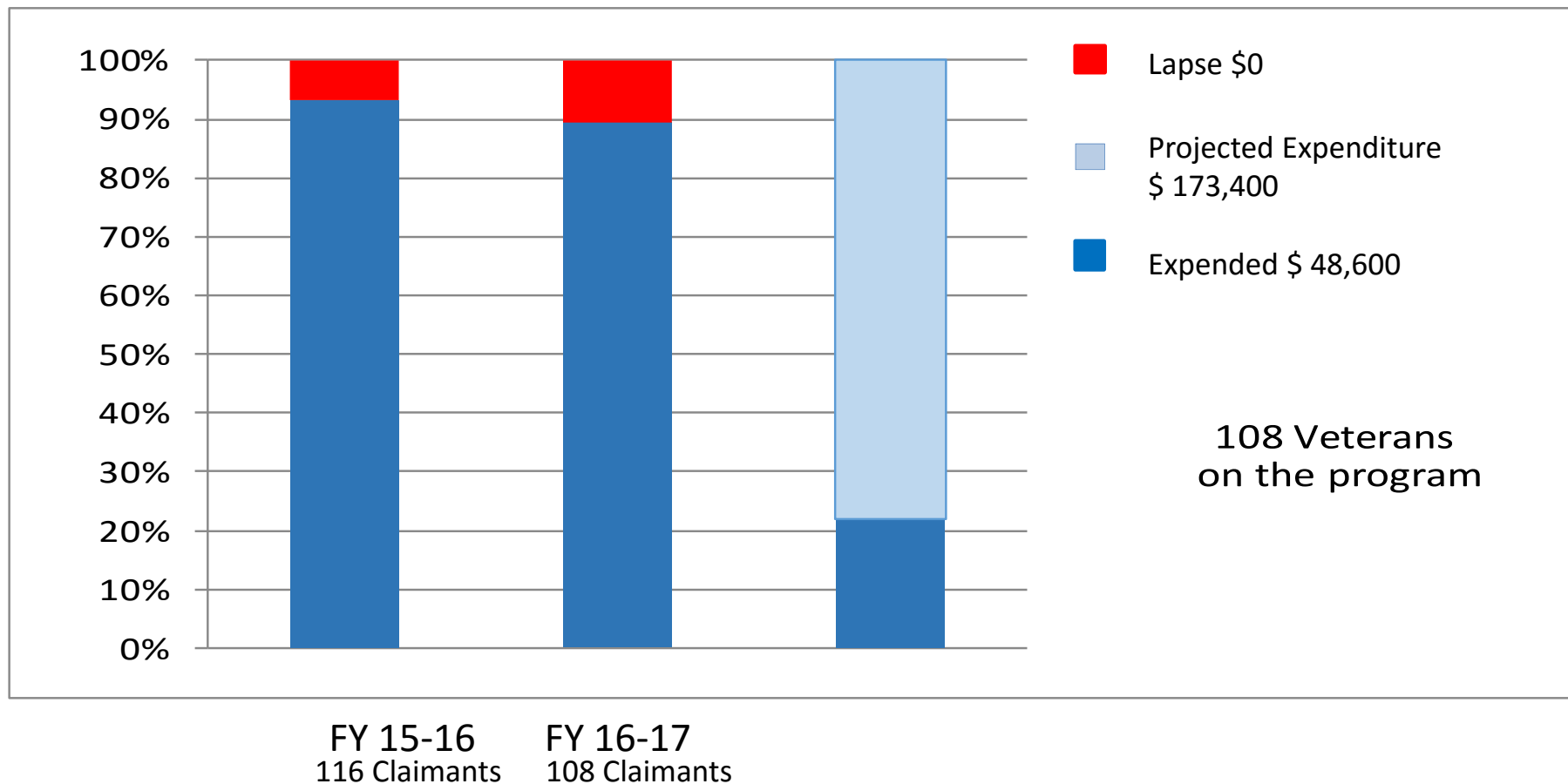
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## BLIND VETERANS PENSION



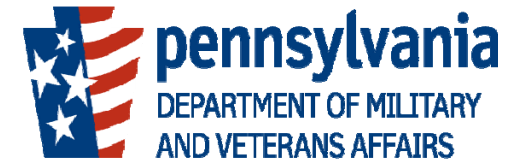
\$222,000



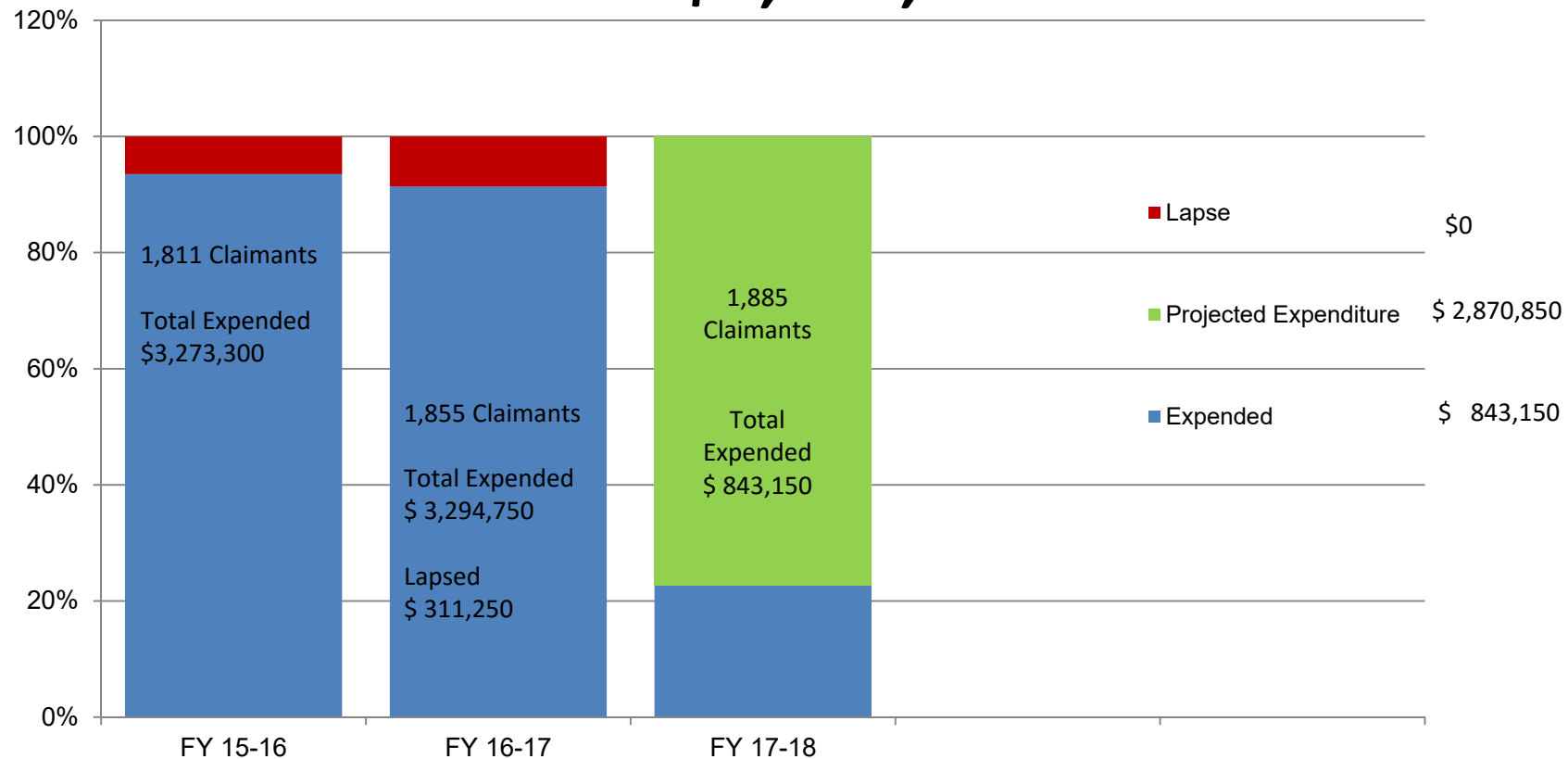
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## AMPUTEE & PARALYZED VETERANS PENSION



# Amputee & Paralyzed Veterans Pension \$3,714,000



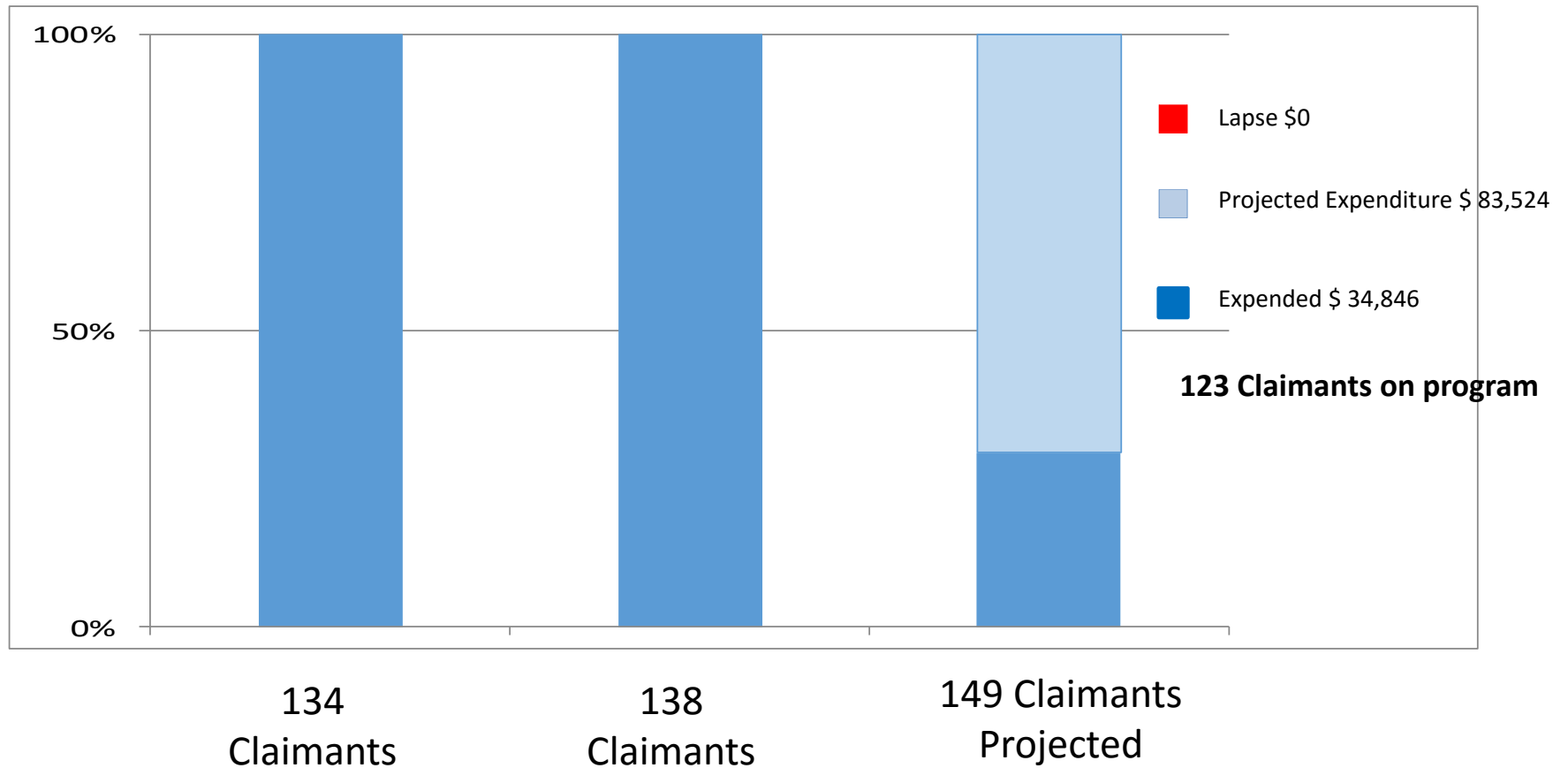
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## EDUCATIONAL GRATUITY



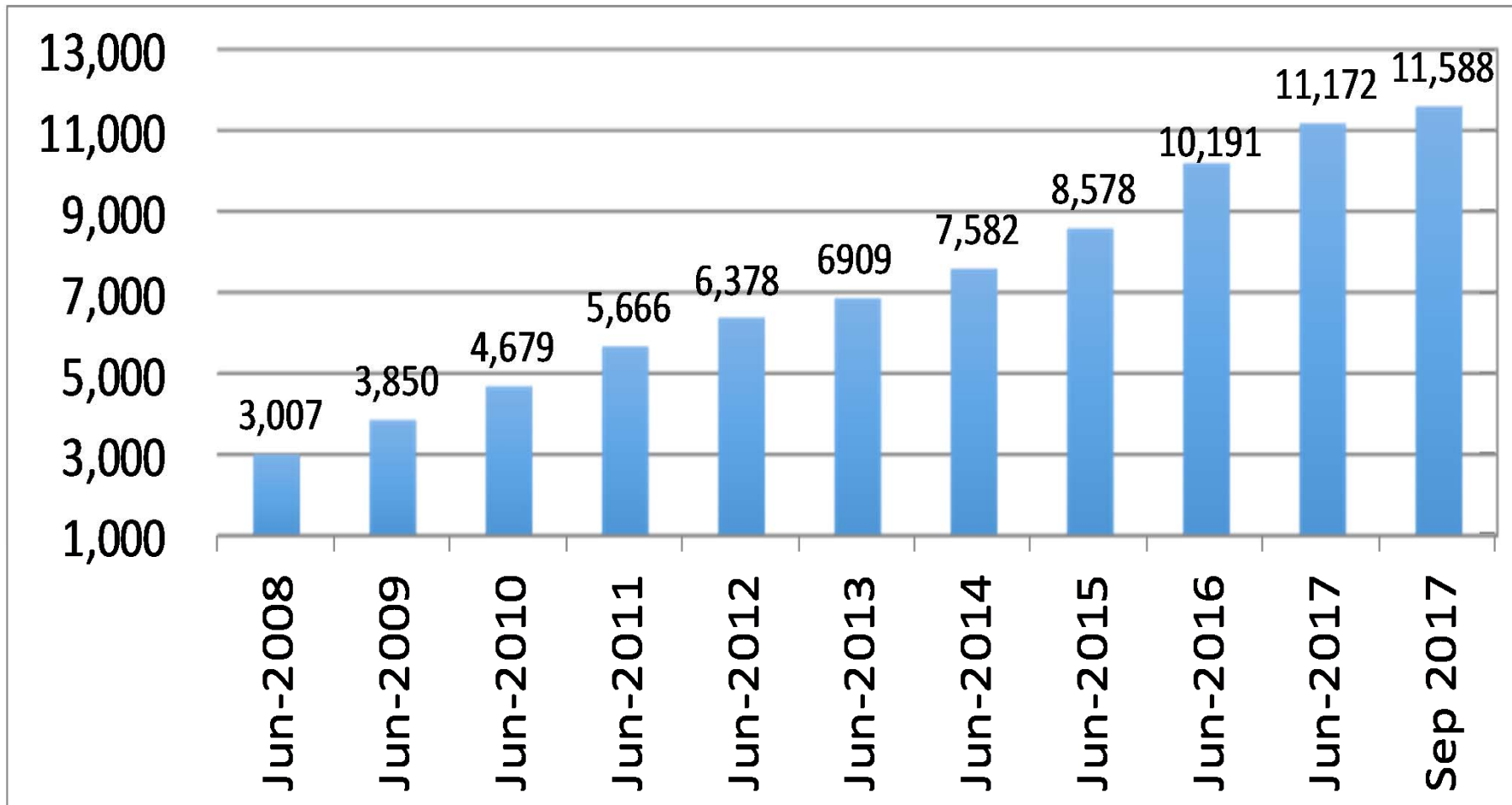
# \$120,000



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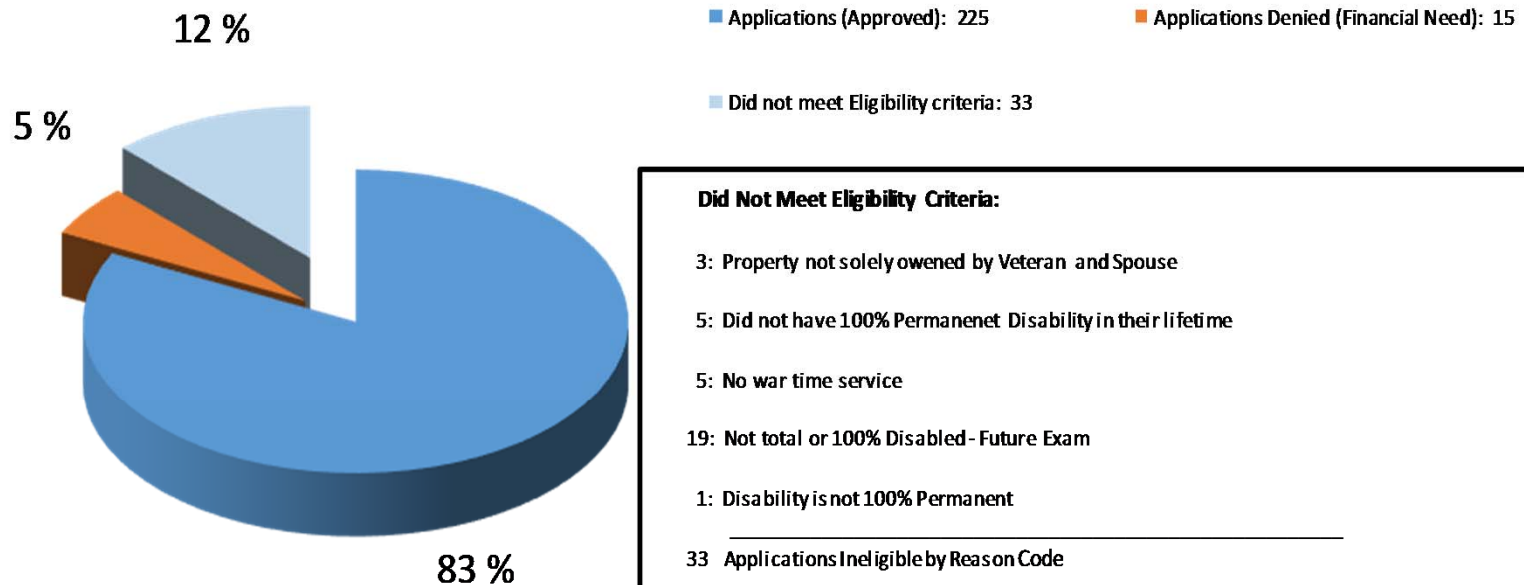
## DISABLED VETERANS TAX EXEMPTION PROGRAM



As of 26 Sep 2017

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## DISABLED VETERANS' RETX PROGRAM



\*238 Applications Received since 24 August 2017

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## PERSIAN GULF VETERANS BENEFIT PROGRAM



**Total Applications: 12,182**

**Payments Sent: 9,433**

**Total Payments: \$3,998,937.50**

**Average Payment: \$423.93**

**Average Processing Time: 5.99 days**



## MILITARY FAMILY RELIEF ASSISTANCE PROGRAM



### OVERALL MFRAP CONTRIBUTIONS - FY 2005 THRU 26 September 2017

TOTAL PRIVATE CONTRIBUTIONS	\$ 124,027.68
DEPT OF REVENUE - PIT DONATIONS	\$ 1,654,430.61
TOTAL ALL CONTRIBUTIONS - PRIVATE & PIT DONATIONS	\$ 1,778,458.29
APPROVED GRANT APPLICATION PAYMENTS	\$ 791,021.86
ACCOUNT BALANCE	\$ 987,436.43

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# PENNSYLVANIA VETERANS MEMORIAL



## Pennsylvania Veterans Memorial Trust Fund

Beginning Trust Fund Balance (July 1, 2017)	\$437,082.29
Grants Received	0
Public / Private Donations	\$25
Interest	\$1,334.46
Refunds of Expenditures	\$0
Total Receipts	\$1,359.46
Expenses	(\$29,023.50)
Ending Balance	\$409,418.05

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## ODAGVA / ACT 66 SUMMARY



FY 17 - 18 Claims, Compensation and Pension Summary	
Year to Date Claims Submitted	Year to Date Value of Awards
6,908	\$10,689,155.00

FY 16 - 17 Claims, Compensation and Pension Summary	
Year to Date Claims Submitted	Year to Date Value of Awards
40,818	\$179,368,987.00

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# OUTREACH ENGAGEMENTS



## Outreach Statistics

	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Year to Date
Outreach Events Supported	43				<b>43</b>
Mobile Outreach Van Events	40				<b>40</b>
Veteran Interactions	695				<b>695</b>
Claim referrals to County Directors and Service Organizations	111				<b>111</b>
Legislator Attended Events	17				<b>17</b>

### Notes

- Two outreach vans are operational and supporting outreach events

### Upcoming Events – October

- **Legislative Events** – Sen. Brown/Rep. Day Senior Fair, Sen. White Senior Expo, Rep. Costa Senior Fair, Rep. Kruger-Braneky Veterans Outreach, Rep. Quigley Veteran's Outreach
- **Events** – Lower Paxton Township 250<sup>th</sup> Celebration, Clarion Veteran's Expo, Team RWB Veteran Recognition Football Game, Uniontown Family Expo, United Steel Workers Event, SCI Pine Grove Veteran's Day Event
- **Legislators Attending Events** – Senator Killion, Representatives Toepel, Masser, Mako, Kruger-Braneky, Marshall, Brewster, Deasey and Keller

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## VETERANS' TRUST FUND



Revenue	Since Last Meeting	SFY 17-18	Cumulative Total
Checkoff & Donations	\$436,405.00	\$436,405.00	\$6,340,314.00
HOV License Plate	\$1,830.00*	\$1,830.00	\$41,925.00
PA Monuments License Plate	\$759.00*	\$759.00	\$16,675.00
Interest	\$6,746.00	\$6,746.00	\$37,208.00
<b>Disbursements</b>			
VTF Grants	\$650,000**	\$0.00	\$2,112,348.00
VTA	\$263,478.00	\$263,478.00	\$2,280,777.00
PENN DOT Costs			\$966,000.00

•Total number of HOV License plates sold since last meeting = 122 (Total since inception = 2,795)

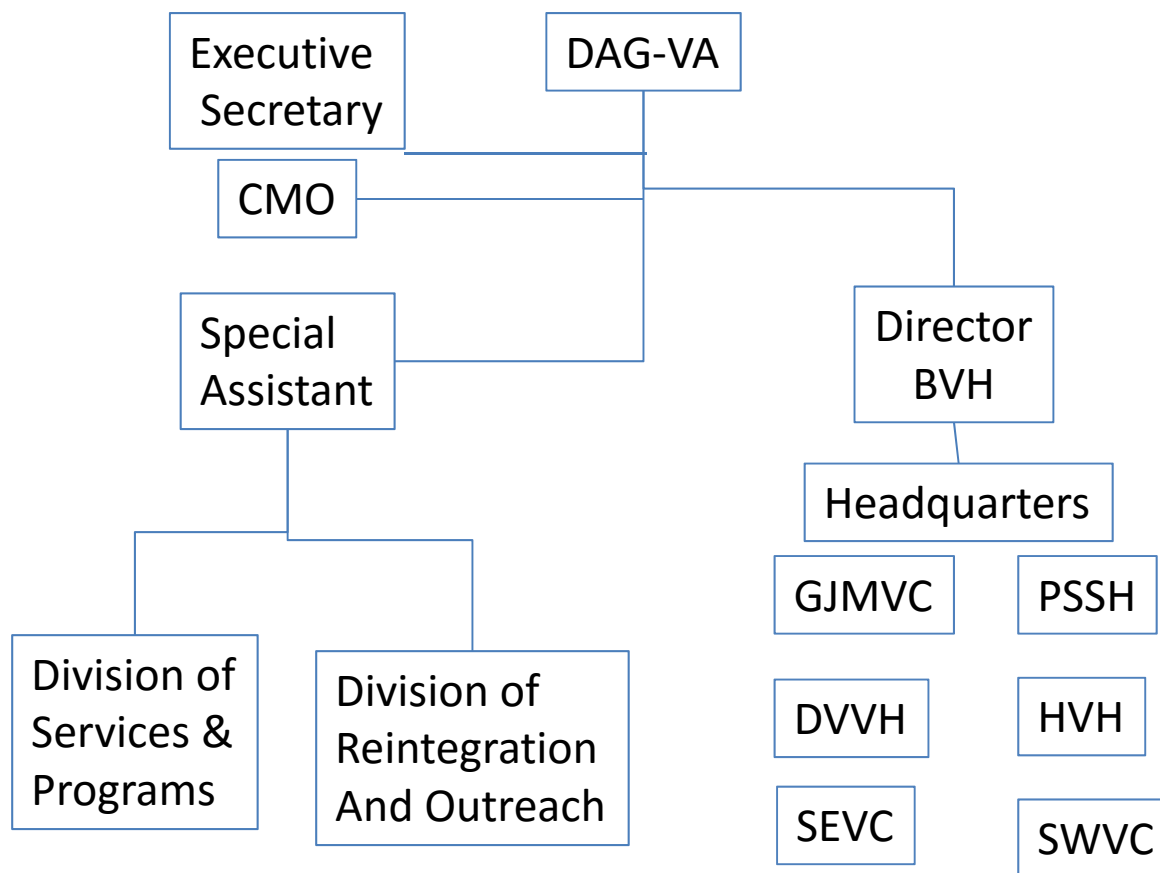
\*Total number of PA Monuments License plates sold since last meeting = 33 (Total since inception = 725)

\*\*Awards and distribution of funds are contingent upon the completion of a fully executed grant agreements

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# Office of Veterans Affairs





## NEXT MEETING



**Friday, December 1<sup>st</sup>, 2017**

**at 10:00AM**

**Arrowheads Community Club**

**Fort Indiantown Gap**

**Annville, PA 17003**