



STATE VETERANS' COMMISSION MEETING
December 1st , 2017



CURRENT AND FUTURE UNIT MOBILIZATIONS



FY18															
MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
69 pax															
						C 1-151 - 26 pax									
EN TM B/HHBN- 5 pax															
628 FICO- 25 pax															
						1902 CCD - 2 pax									
						28th HQ DIV & HQ B - 524 pax									
						193 SOW - 63 pax									
						111 ATKW - 99 pax									
						171 ARW - 26 pax									
						111 SFS- AEF- 28 pax									
						171 ARW- OFS- 24 pax									
						193 SOW- OIR- 52 pax						171 ARW-OIR - 26 pax			
						171 ARW - UFG - 87 pax									
211 EIS (193)- 10 pax															
						111 FSS - OIR - 20 pax									
						111 ATKW- RPA (HS)- 36 pax									
Total Number Mobilized / Projected, by month:															
538	169	192	396	396	488	220	195	739	632	632	632	632	606	606	580

ARNG Unit Soldiers in Theater: 53
 ARNG Soldiers at MOB/DEMOB/WTU Site: 1
 ARNG Individual Mob: 23
 Total ARNG Mob: 77

**Total PANG
 Mobilized: 267**

Current ANG Unit Airmen Mob: 159
 Current ANG Individual Mob: 31
 Total: ANG Mob: 190

As of 31OCT17

> community > commonwealth > country

VISN 4 Access Data



	Oct. 2015	Nov. 2016	Feb. 2017	August 2017	Sept. 2017
Appointments Within 30 Days	97.3%	97.6%	97.8%	97.3%	97.1%
Average Wait Time <i>Primary Care</i>	3.4 days	3.4 days	3.1 days	2.9 days	3.8
Average Wait Time <i>Specialty Care</i>	5 days	4.8 days	5.2 days	4.2 days	5.8
Average Wait Time <i>Mental Health Care</i>	2.3 days	3 days	3 days	2.3 days	2.9
Outpatient Appointments	205,006	186,344	182,269	212,764	208,887

VISN 4 Trust Data - Inpatients



	January Update	March Update	October Update	November Update
<i>Time Range of Data</i>	<i>All of FY16</i>	<i>FY17 through Dec. 2016</i>	<i>FY17 through June 2017</i>	<i>FY17 through July 2017</i>
“I got the service I needed” <i>(Effectiveness)</i>	88.2	84.5	87.5	87.7
“It was easy to get the service I needed” <i>(Ease)</i>	83.4	81.3	82.8	83.3
“I felt like a valued customer” <i>(Emotion)</i>	84.3	79.3	83.1	84
“I trust VA to fulfill our country’s commitment to Veterans” <i>(Trust)</i>	83.6	80.2	83.2	83.7

% of responses with agree or strongly agree

VISN 4 Trust Data - Outpatients



<i>outpatients</i>	January Update	March Update	October Update	November Update
<i>Time Range of Data</i>	<i>All of FY16</i>	<i>FY17 through Dec. 2016</i>	<i>FY17 through June 2017</i>	<i>FY17 through July 2017</i>
"I got the service I needed" <i>(Effectiveness)</i>	86	85.8	85.5	85.7
"It was easy to get the service I needed" <i>(Ease)</i>	79.1	79.3	80.3	80.5
"I felt like a valued customer" <i>(Emotion)</i>	80.5	81.1	81.8	82
"I trust VA to fulfill our country's commitment to Veterans" <i>(Trust)</i>	75.4	76.3	77.2	77.5

% of responses with agree or strongly agree

VISN 4 Community Care Data



	October 2016	February 2017	April 2017	October 2017
Current Number of Provider Agreements	789	1,223	1,376	1,511

Care in the Community Appointments Completed				
<i>Fiscal Year 2016</i>	77,709			
<i>Fiscal Year 2017 through...</i>	<i>November 2016</i>	<i>March 2017</i>	<i>July 2017</i>	<i>September 2017</i>
	12,083	29,834	50,883	60,538

VA's 5 Priorities



Greater Choice for Veterans

- Redesign the 40/30 Rule
- Build a High Performing Integrated Network of Care
- Empower Veterans Through Transparency of Information

Modernize our System

- Infrastructure Improvements and Streamlining
- EMR Interoperability and IT Modernization

Focus Resources More Effectively

- Strengthening of Foundational Services in VA
- VA/DoD/Community Coordination
- Deliver on Accountability and Effective Management Practices

Improve Timeliness of Services

- Access to Care and Wait Times
- Decisions on Appeals
- Performance on Disability Claims

Suicide Prevention

- Getting to Zero

- **Reduction and consolidation of VA Central Office**
- **Integration of four mental health program offices and alignment with suicide prevention team**
- **HR shared services**

- **Customer-Obsessed Innovation Drives World-Class Service**
- **Strong and Decisive Leadership**
- **Built to Compete –
Being the best at what we do**
- **Accountability through Transparency**

BUREAU OF VETERANS' HOMES



Regulatory Agency	DVVH	GMVC	HVH	PSSH	SEVC	SWVC
Date of Last Inspection - Status						
PA Department of Health	01/20/2017 Full Standard Licensure Status	12/08/2016 Full Standard Licensure Status	02/17/2017 Full Standard Licensure Status	12/02/2016 Full Standard Licensure Status	10/11/2017 Full Standard Licensure Status	09/15/2017 Full Standard Licensure Status
PA Department of Human Services	03/2017 Full Standard Licensure Status	License Vacated on 11/27/2012	11/2016 Full Standard Licensure Status	08/2017 Full Standard Licensure Status	03/2017 Full Standard Licensure Status	License Vacated on 01/16/2015
US Department of Veterans Affairs	04/2017 Full Standard Licensure Status	03/2017 Full Standard Licensure Status	01/2017 Full Standard Licensure Status	03/2017 Full Standard Licensure Status	02/2017 Full Standard Licensure Status	05/2017 Full Standard Licensure Status

As of 30 NOV 17

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Department of Health (DOH) Inspections

Three Veterans' Homes have recently completed their annual DOH survey.

SEVC October 11, 2017, Plan of Correction has been submitted
SWVC September 15, 2017, Plan of Correction accepted by DOH
PSSH November 3, 2017, awaiting DOH report

The Governor's Advisory Council for Veterans Services (GAC-VS)

The GAC-VS met on 13 November 2017 at the Governors Residence in Harrisburg, PA.

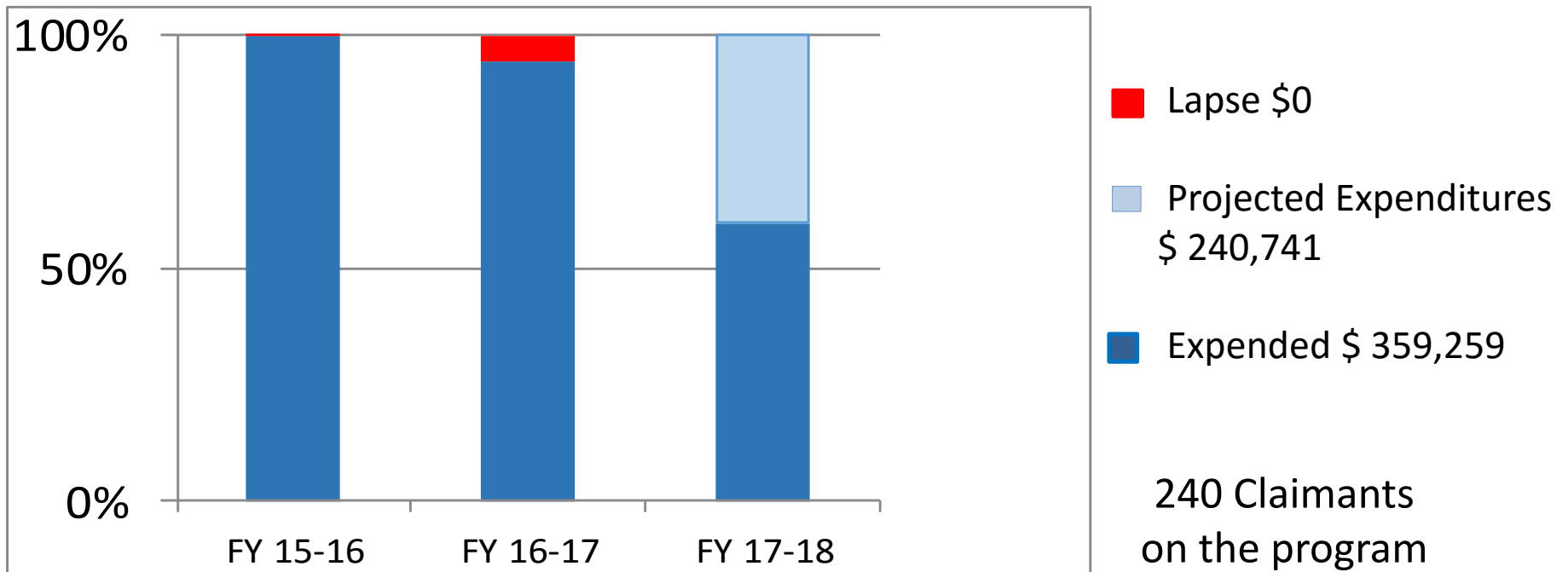
The Meeting was attended by Department Secretaries, their designees, and Governor Wolf

Each Committee provided working group updates and were prepared to answer specific questions of interest.

VETERANS TEMPORARY ASSISTANCE



\$600,000



436
Claimants

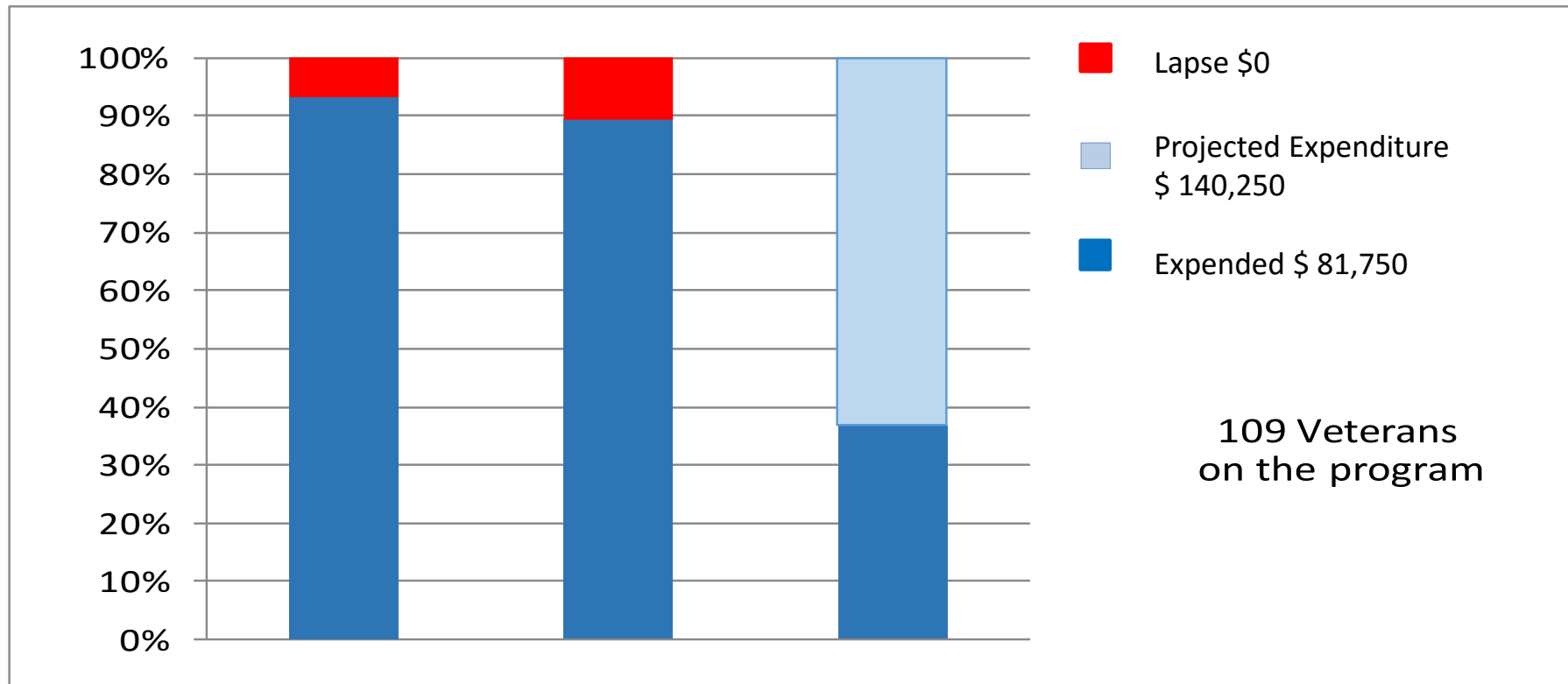
535
Claimants

240 Claimants
on the program

BLIND VETERANS PENSION



\$222,000



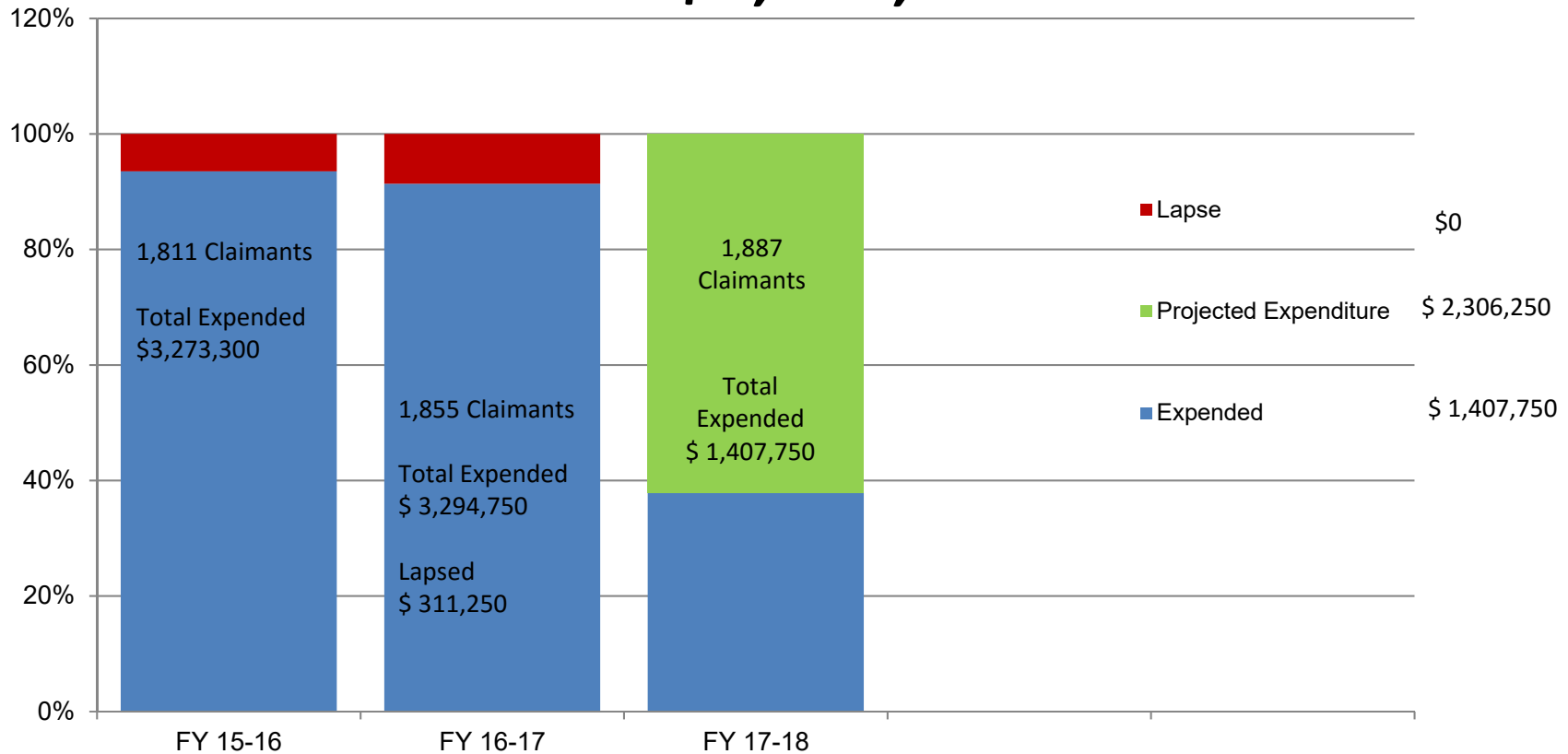
FY 15-16
116 Claimants

FY 16-17
108 Claimants

AMPUTEE & PARALYZED VETERANS PENSION



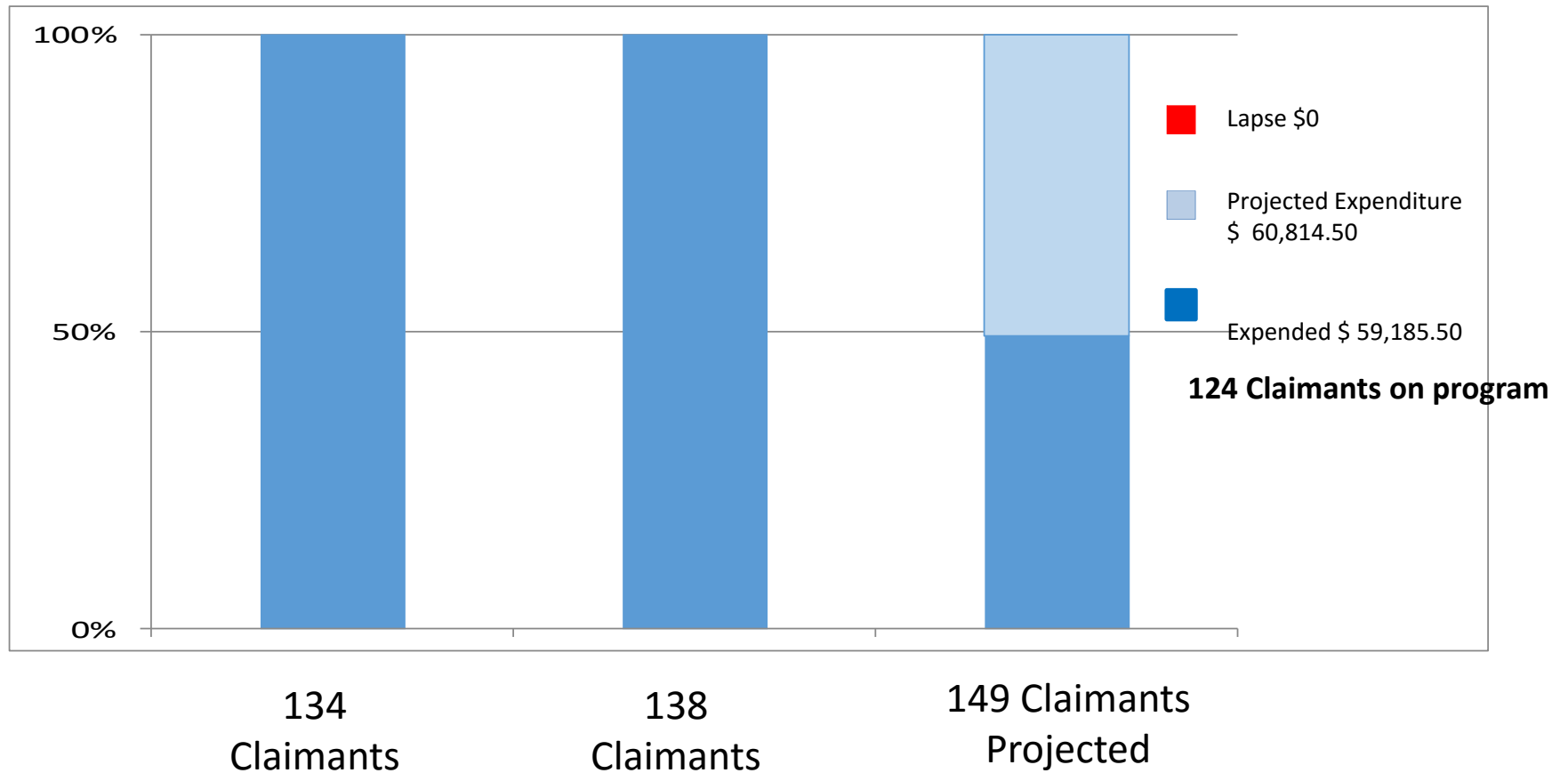
Amputee & Paralyzed Veterans Pension \$3,714,000



EDUCATIONAL GRATUITY



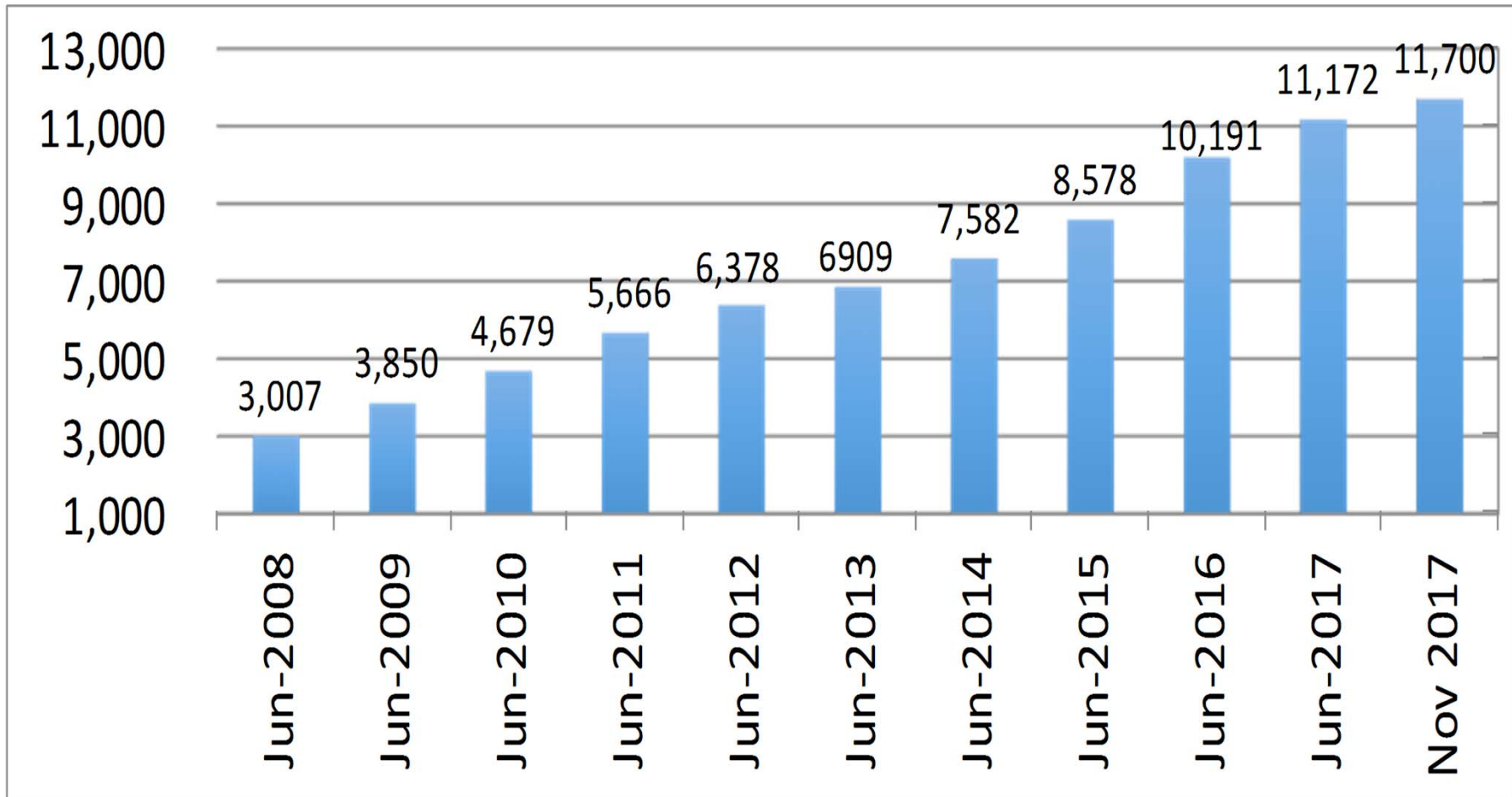
\$120,000



As of 7 Nov 2017

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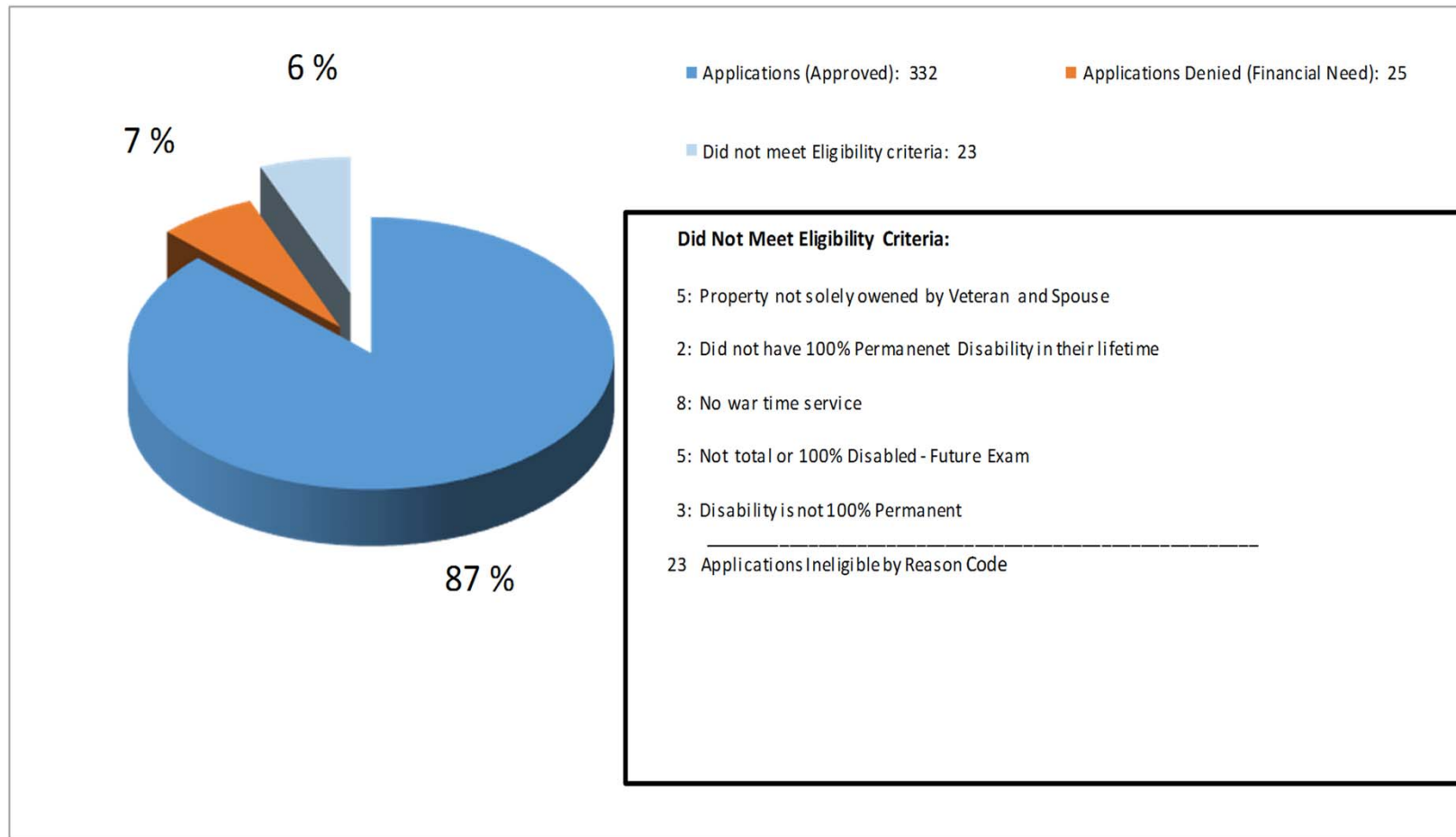
DISABLED VETERANS TAX EXEMPTION PROGRAM



As of 7 Nov 2017

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DISABLED VETERANS' RETX PROGRAM



*286 Applications Received since 27 September 2017

PERSIAN GULF VETERANS BENEFIT PROGRAM



Total Applications: 12,229

Payments Sent: 9,464

Total Payments: \$ 4,011,462.50

Average Payment: \$423.87

Average Processing Time: 6.05 days

MILITARY FAMILY RELIEF ASSISTANCE PROGRAM



OVERALL MFRAP CONTRIBUTIONS - FY 2005 THRU 7 November 2017

TOTAL PRIVATE CONTRIBUTIONS	\$ 124,057.68
DEPT OF REVENUE - PIT DONATIONS	\$ 1,655,985.15
TOTAL ALL CONTRIBUTIONS - PRIVATE & PIT DONATIONS	\$ 1,780,042.83
APPROVED GRANT APPLICATION PAYMENTS	\$ 804,642.86
ACCOUNT BALANCE	\$ 975,399.97

PENNSYLVANIA VETERANS MEMORIAL



Pennsylvania Veterans Memorial Trust Fund

Beginning Trust Fund Balance (July 1, 2017)	\$437,082.29
Grants Received	0
Public / Private Donations	\$2,706.50
Interest	\$1,765.82
Refunds of Expenditures	\$0
Total Receipts	\$4,472.32
Expenses	(\$31,347.93)
Ending Balance	\$410,206.48

As of 31 Oct 2017

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ODAGVA / ACT 66 SUMMARY



FY 17 - 18	
Claims, Compensation and Pension Summary	
Year to Date Claims Submitted	Year to Date Value of Awards
10,641	\$18,601,581

FY 16 - 17	
Claims, Compensation and Pension Summary	
Year to Date Claims Submitted	Year to Date Value of Awards
40,818	\$179,368,987.00

As of 1 November 17

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OUTREACH ENGAGEMENTS



Outreach Statistics

	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Year to Date
Outreach Events Supported	43	18			61
Mobile Outreach Van Events	40	16			56
Veteran Interactions	695	223			918
Claim referrals to County Directors and Service Organizations	111	26			137
Legislator Attended Events	17	6			23

Notes

- Two outreach vans are operational and supporting outreach events

Upcoming Events – December

- **Legislative Events** – None
- **Events** – Outreach at Cabela’s, Hamburg – Outreach at Bass Pro Shop, Harrisburg
- **Legislators Attending Events** – Senator’s Brown and White - Representatives Kruger-Braneky, Day, Reed Dush, Costa, Quigley, Oberlander and Dowling

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VETERANS' TRUST FUND



Revenue	Since Last Meeting	SFY 17-18	Cumulative Total
Checkoff & Donations	\$91,157.00	\$595,293.00	\$6,499,202.00
HOV License Plate	\$420.00*	\$2,325.00	\$42,420.00
PA Monuments License Plate	\$138.00*	\$897.00	\$16,813.00
Interest	\$2,306.00	\$9,052.00	\$39,513.00
Disbursements			
VTF Grants	\$00**	\$0.00	\$2,112,348.00
VTA	\$38,156.00	\$351,201.00	\$2,366,900.00
PENN DOT Costs			\$966,000.00

•Total number of HOV License plates sold since last meeting = 28 (Total since inception = 2,828)

*Total number of PA Monuments License plates sold since last meeting = 6 (Total since inception = 731)

**Awards and distribution of funds are contingent upon the completion of a fully executed grant agreements

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By-Law Committee



Members:

Name	Affiliation
Mr. Sam Petrovich (COMMITTEE CHAIR)	DAV
Mr. John Cyprian	MAL
Mr. Neil Appleby	BVA
Mr. James Powell	MCL
Mr. Dwight Fuhrman	VFW
Mr. Rick Hamp	DMVA

Members:

Name	Affiliation
Mr. Edward Hanke (COMMITTEE CHAIR)	DAV
Ms. Constance Snavely	MAL
Mr. Paul Kennedy	TAL
Mr. John Pliska	AMVETS
Mr. Chuck Jackson	MOPH
Mr. Chip Gilliland	DMVA

RETX Committee



Members:

Name	Affiliation
Mr. Henry Desrosiers (COMMITTEE CHAIR)	CDVA
Mr. John Brenner	MAL
Mr. Paul Foresman	AMVETS
Mr. Robert Cudworth	MOAA
Mr. Kit Watson	TAL
Mr. Cory Bender	DMVA

Legislative Committee



Members:

Name	Affiliation
Mr. Paul Kennedy (COMMITTEE CHAIR)	TAL
Mr. Bob Hill	MOPH
Mr. Sanford Silver	JWV
Mr. William Wright	CWV
Mr. Thomas Bremer	IAWV
Mr. Joel Mutschler	DMVA

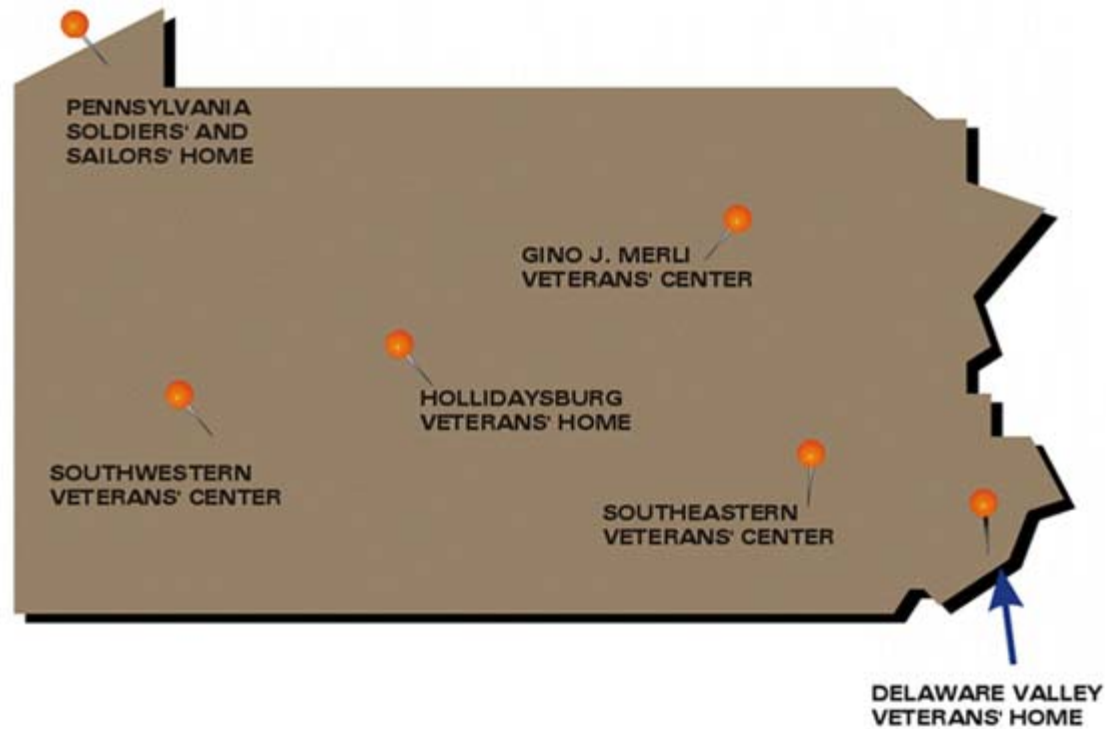
Pensions & Relief/Grave Marking/Cemetery Committee



Members:

Name	Affiliation
Mr. John Brenner(COMMITTEE CHAIR)	MAL
Mr. Thomas Haberkorn	VVA
Mr. Bill Kelley	KWV
Mr. Henry Desrosiers	CDVA
Mr. Chris Fidler	KPVA
Mr. Brian Natali	DMVA

Pennsylvania State Veterans' Homes



It is the mission of the Bureau of Veterans' Homes to provide quality healthcare to the veterans of Pennsylvania and their spouses. A resident-centered approach guides specially trained staff in care, preventive and rehabilitative services while encouraging residents' self-choice, well-being and dignity in a veteran surrounded environment.

Following the Civil War, a number of the States established homes for the domiciliation of disabled soldiers and sailors. These were originally erected or acquired and operated entirely at State expense.

The first enactment to provide for payment of Federal aid to States which maintained homes in which certain disabled soldiers and sailors in the United States received care was the Act of August 27, 1888.

Key Terms (Levels of Care)

Personal Care	An individual, unrelated to the legal entity, who resides in a personal care home, and who requires personal care services, but who does not require the level of care provided by a hospital or long-term care facility.
Domiciliary Care	Providing an individual shelter, food, and necessary medical care on an ambulatory self-care basis (this is more than room and board). It assists veterans who are suffering from a disability, disease, or defect of such a degree that incapacitates veterans from earning a living, but who are not in need of hospitalization or nursing care services.

Key Terms (Levels of Care)

Nursing Care	An individual, who is admitted to a licensed long-term care nursing facility for observation, treatment, or care for illness, disease, injury or other disability.
Secure Care	An individual who has a serious loss of cognitive ability in a previously unimpaired person, beyond what might be expected from normal aging. It may be static, the result of a unique global brain injury, or progressive, resulting in long-term decline due to damage or disease in the body.

Criteria. Be an eligible veteran or spouse or surviving spouse of an eligible veteran.

An eligible veteran:

- Served in U.S. Armed Forces or PA Military Forces
- Honorably discharged
- Current resident of PA or listed PA as home of record upon initial enlistment (Current PA Residents have priority, those listing their current Home of Record as out of state are placed on secondary waiting list)

Home residents, within their capability, shall make monthly payments against their maintenance fee liability. Payments may be waived: incapable of self-support or demonstrates a financial need.

Admissions are on a First Come, First Serve Basis:

- By home
- By level of care

State Veterans' Homes Bed Capacity

Level of Care	Number of Beds
Skilled Nursing:	1001
Dementia:	198
Personal:	362
Total:	1,561

BUREAU OF VETERANS' HOMES



Erie, County of Erie
 Opened: **February 1886**
(131-Years of Service)



Level of Care	No. Authorized Beds
Skilled Nursing	75
Secure	32
Personal	100
Total:	207

Home's Leadership

Commandant	Barbara Raymond
Deputy Commandant	Elizabeth Seibert
Director of Nursing	Cheri Spacht
Personal Care Administrator	Kim Horvath

BUREAU OF VETERANS' HOMES



Hollidaysburg
 County of Blair
 Opened: June 1977



Level of Care	No. Authorized Beds
Skilled Nursing	266
Secure	26
Personal	167
Total:	459

Home's Leadership

Commandant	Deborah Nesbella
Deputy Commandant	Sam Dunkle
Director of Nursing	Kelly Smith
Personal Care Administrator	Anissa Rosemas

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BUREAU OF VETERANS' HOMES



Spring City
 County of Chester
 Opened: December 1986



Level of Care	No. Authorized Beds
Skilled Nursing	208
Secure	30
Personal	54
Total:	292

Center's Leadership

Commandant	Rohan Blackwood
Deputy Commandant	Mildred Butler-Coleman
Director of Nursing	Debbie Mullane
Personal Care Administrator	Nicole Zdunowski

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BUREAU OF VETERANS' HOMES



Scranton
 County of Lackawanna
 Opened: January 1994



Level of Care	No. Authorized Beds
Skilled Nursing	156
Secure	40
Total:	196
* 40 Beds on Infrastructure Hold	

Center's Leadership	
Commandant	Jim Miller
Deputy Commandant	Kathleen Ambrose
Director of Nursing	Rose Mary Sciandra

BUREAU OF VETERANS' HOMES



Pittsburgh
County of Allegheny
Opened: November 1997



Level of Care	No. Authorized Beds
Skilled Nursing	196
Secure	40
Total:	236

Center's Leadership

Commandant	Richard Adams
Deputy Commandant	Barry Lowen
Director of Nursing	Kathy Nott

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BUREAU OF VETERANS' HOMES



Philadelphia
 County of Philadelphia
 Opened: December 2002



Level of Care	No. Authorized Beds
Skilled Nursing	100
Secure	30
Personal	41
Total:	171

Home's Leadership	
Commandant	A. Peter Ojeda
Deputy Commandant	Rita Yeung
Director of Nursing	Debbie Olivieri
Personal Care Administrator	Jennifer Gardner

BUREAU OF VETERANS' HOMES



Demographic Picture of a PA State Veterans' Home Resident

81-Years of Age

White Male

U.S. Army Veteran

Protestant

Widowed

2.0 -Years (Length of Stay)

Cardiac & Psych Diagnosis

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Strategic Focus Areas

- Resident Care
- Staff Support
- Facility Environment
- Plant Management
- Reimbursement Maximization
- Long Range Planning and Service Integration

BUREAU OF VETERANS' HOMES



No.	Goals
1	Deliver exceptional service and programs in an environment that attracts residents and enriches the quality of their lives.
2	Create financial net growth and stability.
3	Design and sustain effective and efficient internal operations that maximize and leverage resources across the entire organization.
4	Promote professional development and personal excellence for all personnel.
5	Foster a commitment to service and quality and an environment of mutual respect and integrity.

Proposal To Establish A Pennsylvania
Veteran Membership
In The
Friends Of The Pennsylvania Military
Museum



- PA Military Museum's Mission: Educate the public about the military service of Pennsylvanians to Colony, Commonwealth and Country from 1747 to the present.
- New exhibit design emphasizes the stories and diversity of those who served and the contributions of military families, communities, and Pennsylvania business and industry.
- The Friends is the official partner and mission support organization for the PA Military Museum.

-The Friends plan to establish a PAVET class of membership that includes 15% discount on dues and full member benefits on all 6 membership levels.

-Eligibility: veterans, widows and widowers of veterans, and spouses of disabled veterans.

-Application via PA Military Museum website.

-Eligibility declared on the honor system.

-We ask for your support and endorsement for the PAVET Friends Membership and your support in announcing this veterans' benefit to members of PSVC veterans organizations and County Directors of Veterans Affairs.

NEXT MEETING



Friday, February 2nd, 2017

at 10:00AM

Arrowheads Community Club

Fort Indiantown Gap

Annville, PA 17003